# **MMVapors product Full Warranty**

MMVapors provides a full transferable warranty on any of our products. MMVapors warrants that the product will be free from defects in material and workmanship for 1 year commencing on the date of purchase (the date that your product was shipped to you).

In general, this warranty means your MMVapors product will operate in accordance with published technical specifications and in the operating environment for which it was intended for the length of the warranty period.

#### Remedies

MMVapors entire liability and your exclusive remedy for your MMVapors product that is not operating in accordance with its published technical specifications, is to repair or replace the product at MMVapors expense. This warranty obligation is conditioned upon the hardware being returned to MMVapors with the completed RMA form attached. MMVapors may, at its discretion, provide new or equivalent-to-new refurbished parts in good working condition, or repair or replace the hardware returned to MMVapors.

Any repaired or replacement hardware will be warranted for the remainder of the original warranty period.

#### **Exclusions**

This warranty does not cover problems or damage resulting from, but not limited to, any of the following:

- Wear and tear associated with normal use
- Any modification, abuse, accident, disassembly, misapplication, or unauthorized repair
- Any improper operation, including any use not in accordance with any product instructions
- Cracked, broken, or otherwise damaged display
- Any other cause which does not relate to a product defect in materials or workmanship

### **Returning Your Product**

In the event that you need to return your MMVapors product for repair, MMVapors will provide you with a Return Merchandise Authorization (RMA) Form as well as return instructions. Do not return your product without prior approval from MMVapors. Any product returned without a valid RMA Form will be refused and returned to the sender at the sender's expense.

## **Request a Return Merchandise Authorization Form**

To request an RMA Form; email MMVapors at <a href="mailto:support@mmvapors.com">support@mmvapors.com</a>

